



NOT ALL GLASSES ARE CREATED EQUAL


When you are considering new glasses, it is important to remember that not all frames and lenses are created equal. **We believe that when you consider service, quality, and warranty, we provide the best value.** Fitting eyeglasses properly involves precise measurements and exact adjustments. We offer the optical knowledge to provide the best lens for your individual vision needs.


The following are the services that we provide for our patients who purchase glasses at The Eyesite of Anthem. These services and measurements should be provided wherever you purchase your glasses.

<i>Segment Height</i>	<i>Lens Material and Index</i>	<i>Minor Repairs</i>
<i>Vertical Optical Center</i>	<i>Digitally Surfaced Lenses</i>	<i>Nose Pad Replacement</i>
<i>Eye & Bridge Size, Temple Length</i>	<i>Eyeglass Dispensing Adjustment</i>	<i>Cleaning Cloth & Solution</i>
<i>Frame Model & Color</i>	<i>Ongoing Adjustments</i>	<i>Varilux Lens Design & Brand</i>
<i>Pupillary Distance</i>	<i>Instructions on Lens Care</i>	<i>Manufacturers Frame Warranty</i>


1-year Warranty on Frame and Lenses


Visual problems may result if glasses are made with inaccurate optical measurements and/or less than optimum optical products. Individualized measurements are done by Eyesite of Anthem's trained optician if the glasses are made at our lab. Measurements made by our optician are guaranteed.

 **FRAME WARRANTY** – 1 year, 1 time frame warranty for defective or damaged frame caused by normal wear and tear.*

 **LENS WARRANTY** – 1 year, 1 time lens warranty for defective or damaged lens caused by normal wear and tear.*

*Misplaced, stolen, chewed frames and/or lenses, are not covered under warranty.

 **PRESCRIPTION GUARANTEE** – If you purchase your glasses at The Eyesite of Anthem, and the prescription changes within 3 months of the date of your vision evaluation, we will remake your lenses at no charge. If you are not completely satisfied with the vision in your new glasses notify us within 3 months of purchase to avoid additional service fees. After 3 months, an office visit will be required.

 **PRESCRIPTION VERIFICATION** – If you purchase your glasses elsewhere and are having difficulty seeing we can verify the prescription at no charge. We cannot guarantee outside lab measurements. You may request the doctor to reassess the refraction. HOWEVER, IF YOUR REFRACTION IS CORRECT AND THE PROBLEM IS DUE TO INACCURATE MEASUREMENTS OR MADE INCORRECTLY BY ANOTHER LAB, THERE WILL BE A \$29.00 REFRACTION FEE.

If you decide to shop elsewhere for your eyeglasses, please consider all aspects of your purchase.

Patient Name: _____

Patient Signature: _____

Date: _____